

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

March 20, 2009

Dear FCC,

I not happy about 10 digital because I got 8 digital phone numbers. I would like one or two digital phone number that is enough. That Purple VRS (Video Relay Service), Sorenson VRS, Nextalk, SnapVRS, ATT VRS, Viable VRS and CSD VRS gave me a digital phone number. I can't remember a memory phone number.

Cox Communication Inc required only one route. I got new digital phone number from Snapvrs. I not know my Sorenson VP200 (video Phone) was turn on but Sorenson VP00 stole a ring from my 10 digital phone number from Snapvrs. Because DMZ rings to 192.168.0.125 I show you figure 1.

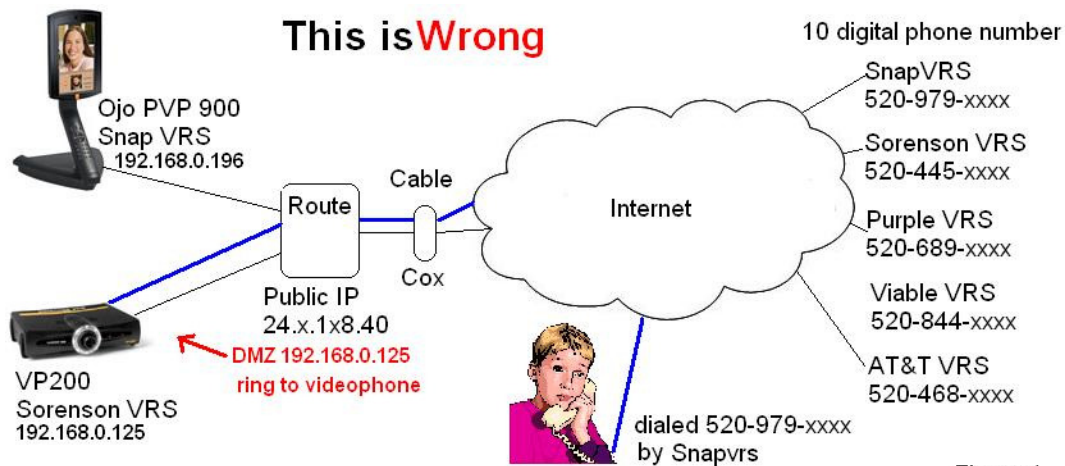
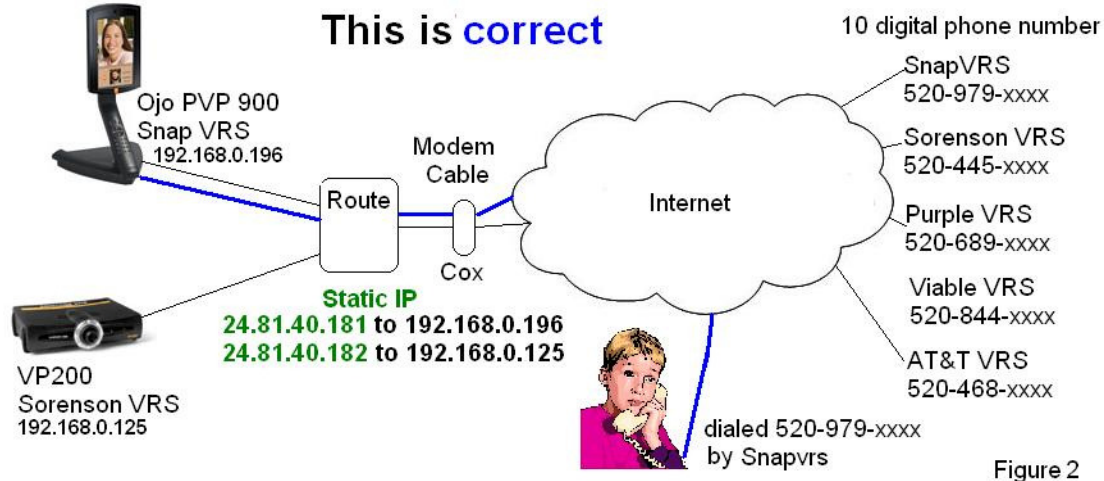


Figure 1

I called Cox Communication in Tucson, AZ. I want buy four static IP but Cox said, "you can't buy it for only business." I asked how much is cost Business about static IP. That is cost high and forget it. I ask Qwest that have static IP for both Personal and Business that is cheap low cost. I will join with Qwest next few months.

I show you figure 2



Or I can turn off my Sorenson VP200 that would be work to ring to my SnapVRS Ojo PVP900 before I set DMZ 192.168.0.196.

I don't like DMZ I know what is mean DMZ that is very damager because hacker can break DMZ between Firewall into my computer's file that not safe!

I not happy with Sorenson. Those have poor about directory and often freezing some time.

I was install myvp.exe but my program Foxfire check scan it say "your myvp have some virus. He forces me to install it. I say "no" then I did call CSD VRS Please close my account but CSD VRS won't close my account. I not need CSD VRS

I not happy with Purple because battery have big problem. I did try to call Purple. I still wait for new battery since February so my MVP not work to turn on. What I do with my MVP that waste time. That Purple have no good job. That is terrible for wait long time!

I bought Viable VPAD last Feb but I not like one that because work lot of setting on route. I return to ship at Viable VRS Viable VRS won't close my account.

My SnapVRS Ojo have very good job! Because Ojo not have trouble and no problem!

Why I must setting my route for Sorenson VRS, Purple VRS, and Viable VRS that I not like setting my route no way! Please Sorenson VRS, Purple VRS, and Viable VRS would make own build in the videophone. Very good job, Ojo ready software build in port, general. I really like Ojo.

I study a kind brand of four videophones. I was learning lot of videophone.

Can you tell all Video Relay Service about Website VRS agree to close account about 10 digital phone number? Am I rights?

Explain. www.cdsvrs.com/login then click button "Terminating your CSDVRS account" then I agreement click button "terminate this account" Your CSDVRS deleted my account for 10 digital.

Not why all VRS make add on the website about close account.

I have truth to tell you about videophone.

If you have further question please call me at VP 520-979-3715 or fax me at 888-352-9592.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kevin R. Wood". The signature is fluid and cursive, with the first name "Kevin" and last name "Wood" clearly distinguishable.

Kevin R. Wood
PO Box 12503
Tucson, AZ 85732